

1500 Gezon Parkway SW Grand Rapids, MI 49509

> P: 616.724.2000 800.872.6697 F: 616.724.3770

www.wellertruck.com

SERVICE BULLETIN NUMBER: WB-012224-1

DATE: 1/22/2024

SUBJECT: TRW THP & TAS Steering Boxes

TOPIC: Core Exchange

BACKGROUND:

Weller Truck core returns are based on a "like for like" exchange program. This means that a core that is returned must be of the same type and manufacture as the unit that is purchased.

ISSUE:

Steering gearboxes that are visually similar to certain TRW products are incorrectly being given a full core charge refund. These gearboxes are manufactured by a different company with different non interchangeable internal parts.

RESOLUTION:

Non-TRW steering gearboxes submitted for a TRW core return credit are not eligible for a core refund.

VISUAL ID:

Please review the TRW CORE VISUAL ID GUIDE for additional information.

TRW CORE VISUAL ID GUIDE

TRW

NOT TRW



TRW LOGO AND SERIAL NUMBERS STAMPED INTO HOUSING



HEX HEAD BOLT



NO LOGO- MISSING SERIAL NUMBERS



FLANGED HEAD BOLT



STANDARD BOLTS



STAMPED



METRIC BOLTS



METAL TAG



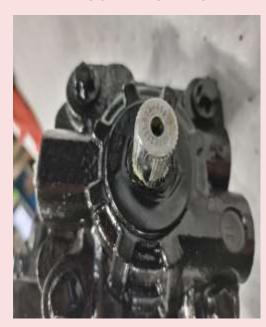
SERIAL NUMBERS



CAST MODEL NUMBER



NO SERIAL NUMBERS



NO CAST MODEL ID