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SERVICE BULLETIN NUMBER: WB-012224-1

DATE: 1/22/2024

SUBJECT: TRW THP & TAS Steering Boxes

TOPIC: Core Exchange

BACKGROUND:

Weller Truck core returns are based on a “like for like” exchange program. This means that a core that is returned must be of the same type and manufacture as the unit that is purchased.

ISSUE:

Steering gearboxes that are visually similar to certain TRW products are incorrectly being given a full core charge refund. These gearboxes are manufactured by a different company with different non interchangeable internal parts.

RESOLUTION:

Non-TRW steering gearboxes submitted for a TRW core return credit are not eligible for a core refund.

VISUAL ID:

Please review the TRW CORE VISUAL ID GUIDE for additional information.

TRW CORE VISUAL ID GUIDE

TRW

NOT TRW



TRW LOGO AND SERIAL NUMBERS STAMPED INTO HOUSING



NO LOGO- MISSING SERIAL NUMBERS



HEX HEAD BOLT



FLANGED HEAD BOLT



STANDARD BOLTS



METRIC BOLTS



STAMPED



METAL TAG



SERIAL NUMBERS



NO SERIAL NUMBERS



CAST MODEL NUMBER



NO CAST MODEL ID